



Installation & Service Guide

Design Service
Theatre Installations
School Installations

Product Training
LED Lighting Solutions
Staging & Theatre Curtains

What We Do

Terralec are able to offer a full installation service, which includes; Design, installation & product training, all backed up with full after care service. We have a wealth of experience in supplying and installing, audio, lighting and stage equipment into schools, theatres, community halls, nightclubs, restaurants and bars, to name just a few!

We understand that every customers needs are different and pride ourselves on achieving just what our clients are looking for. Our installation team have extensive product knowledge. And because the majority of goods used are supplied direct from us, you can be confident that the team assisting you fully understand the products we recommend.

Our installation team are also responsible for the after care service. Should you require assistance, at any point after the installation, you will be able to speak directly to the team that carried out your install, giving you a very unique and personal service! We are also happy to work alongside contractors and local tradesman where required.

- **Complete Audio Systems**
- **Lighting & Control**
- **Staging**
- **Stage & Theatre Curtains**
- **Design Concepts**
- **Plan Structural Requirements**
- **Plan & Install Wiring**
- **Full Product Training & After Care**



Design & Consultation

The design stage is understandably the most important. We are able to carry out a full site inspection or work from plans provided (or a combination of both). During this stage we will gather as much information as required, including structural information, mains supply information etc. We will also listen carefully to what it is you require, including how the equipment is to be used going forward. This will enable us to recommend a design and products that will not only meet with your immediate needs, but will keep in mind your future requirements also.

- **Site Quotation**
- **Consultation Service**
- **Work with Drama & Music Departments**
- **Design concepts**
- **Work with Architects**



Installation

Our fully qualified installation team will carefully plan the work required and are able to carry out the installation at a time suitable for yourselves. We will fully explain the work to be carried out so you know what to expect. We understand that installs into both schools and commercial premises may be required out of normal hours and this is something we are happy to arrange.

All of our technicians hold CRB certificates and the necessary qualifications for the work they will be carrying out. If any subcontractors are to be used, you will be informed of this. Throughout the install, our team will be happy to update you on progress and talk you through the work being undertaken.

We have many clients who will happily recommend our install team, their professionalism and friendliness. We will of course operate in the most timely and orderly manner to complete your install with minimum disruption to all involved.

- **Wiring and Electrical Work**
- **Structure and Lighting Support**
- **Sound Systems**
- **Black Box**
- **Winch Systems**
- **Curtain Track**
- **Stage & Effects Lighting**
- **Staging**



Product Training

We want our clients to be confident in operating and understanding any equipment that we have installed. We always give in depth training to as many people as you require. This will cover how the equipment works, the capabilities of the products selected and any health and safety issues you should be aware of. We don't just offer training to senior technicians etc. We are happy to give product tutorials to students, teachers, theatre groups, assistants and anyone who would like to get to know your new products better. This does not have to be at install stage. Terralec are happy to do focus groups and set training sessions with students and teachers at a time most suitable for you. We strongly believe this can assist in students learning, particularly those interested in theatrical studies.

Training does not end after we leave! You can contact us anytime for a refresher course or for anything you may require help with. We can provide a wealth of information over the phone or will happily arrange another site visit to go through your equipment.

LED Technology

Technology in this market develops at an exceptional rate and it can be hard to know what products are available to meet with your requirements both now and going forward.

When it comes to lighting, significant developments have been made with LED lighting over the past few years and conventional styles of theatre lighting are almost a thing of the past!

When you see the benefits of LED, it is clear to see why this is the case. Firstly switching to LED could save you hundreds on your utility bills. The lights themselves are typically safer for several reasons; There are no lamps to replace, so risk of inserting a lamp into a live unit are eliminated. LED lights don't heat up like traditional par cans, so not only are they more comfortable to work under, they are much safer to handle. These benefits make them ideal for use in schools where students may be able to assist in the lighting set up. The lights are also much easier to maintain, with no requirements for additional lamps or lighting gels!

If you are still using conventional lighting and would like to talk to us in more detail about LED solutions and the benefits they offer, please do not hesitate to contact us.

- **Reduces Power Consumption**
- **Very Low Generated Heat**
- **More Pleasant to Work Under**
- **No Bulb or Gel Replacements**
- **More Effects than Standard Par Cans**
- **Easily Controlled**
- **Longer Lifespan**
- **Very Low Maintenance**



A Bit More About What We Can Offer

A complete installation service isn't for everyone. Terralec are also able to offer portable audio and lighting systems which pack away neatly for convenience and easy storage. With off the shelf solutions and bespoke packages available, we can cater for all kinds of projects, no matter how big or small. For further information please contact us.

Terralec Ltd
Osprey House
Featherby Way
Rochford
Essex
SS4 1LD

Tel: 01702 547571
Mail: sales@terralec.com
Web: www.terralec.co.uk

